

## **CHILD ABUSE/DOMESTIC VIOLENCE**

**Advocates to End Domestic Violence** ..... 883-7654

32 Sierra Avenue, Carson City 89702 ..... Fax: 883-0364

Mailing Address: P.O. Box 2529, Carson City, NV 89702

Director: Lisa Lee

Office Hours: Monday-Friday, 8:30AM-4:00PM

Sexual assault counseling; parenting classes; women's support group, 24 hour shelter; referral, support groups; thrift store.

**American Comprehensive Counseling Services** ..... 356-0371

860 Tyler Way, Sparks 89431 ..... Fax: 356-2896

Director: Walt Dimitroff

Office Hours: Monday-Thursday 8:00 AM-6:00PM, Friday 9:00AM-5:00PM, Saturday 8:00AM-12:00PM

Psychotherapy; Group counseling for court ordered male and female domestic violence perpetrators; marriage & family private counseling, classes on substance abuse, domestic abuse, and parenting.

**Committee to Aid Abused Women (CAAW)** ..... 329-4150

1735 Vassar Street, Reno 89502 ..... Fax: 785-7550

Office Hours: Monday-Friday, 8:00AM-5:00PM; closed every 3<sup>rd</sup> Wednesday of the month from 2:30-4:00.

Shelter, transitional housing, diapers, TPO assistance, food, clothing, and community referrals.

**Crisis Call Center & Survivors of Incest/Sexual Abuse/Rape/Suicide** ..... 784-8090

Text: ANSWER ..... 839863

Mailing Address: P.O. Box 8016, Reno 89507 ..... 1-800-992-5757

Director: Cathy Berkley ..... Fax: 784-8083

Office Hours: 8:00AM-5:00PM Monday-Friday ..... 784-8085

After-hours child & elder abuse reporting; grief counseling referrals; sexual assault support groups and suicide support

Website: [www.crisiscallcenter.org](http://www.crisiscallcenter.org)

**Family Counseling Services of Northern Nevada** ..... 329-0623

575 E. Plumb Lane Suite 100, Reno 89502. .... Fax: 337-2971

Office Hours: Monday 9-5:30, Tuesday 9-5:30, Wednesday 10-5:30, Thursday 9-5:30, Friday 9-5:30. Closed 12-1 for lunch.

Counseling: domestic violence/sexual abuse/substance abuse/credit; Parents United; Medicare/Medicaid & Medicaid HPN, sliding fee scale. Offers dual diagnosis track, individuals, family and group therapy; substance abuse/sexual abuse counseling.

**ING Counseling Services/ Men in Conflict (Group)** ..... 329-6002

3500 Lakeside Court Suite # 120, Reno 89509 ..... Fax: 622-3965

Director: Sharon Burnside

Office Hours: 9:00AM-4:00PM Monday-Friday, depending on scheduled appointments

Marriage & Family Therapy, Psychologists, Psychotherapists, & Mental Health Specialists; Treatment for adult sex offenders and for victims of sexual abuse; Evenings and weekends available by appointment.

**NV Network Against Domestic Violence (NNADV)** ..... 828-1115

250 S. Rock Blvd. Suite #116, Reno 89502 ..... Fax 828-9911

Director: Susan Meuschke

Office Hours: Monday-Friday: 9:00AM-5:00PM

Supports Programs for Domestic Violence in Nevada; No direct services; provides referrals.

**Reno-Sparks Indian Colony Human Services** ..... 329-2936

405 Golden Lane, Reno 89502 ..... Fax 785-8758

Human Services Manager: Cheryl Douglas

Office Hours: Monday-Friday, 8:00AM-5:00PM

Elder abuse; child welfare; child protective services; domestic violence; General assistance for those enrolled with a federally recognized tribe; referrals.

**Tahoe Women's Service** ..... 1-800-736-1060 (Crisis Line)

Incline Village: 948 Incline Way, Incline Village 89451 ..... 298-0010

..... Fax: 530-298-0011

Kings Beach: 265 Bear St. Kings Beach, CA96143 ..... 530-546-7804

Truckee: 12257 Business Park Dr Unit 6 Truckee, CA96161 ..... 530-582-9117

Shelter, counseling and support groups.

**Temporary Protection Order Advocate** ..... 328-3468

1 S. Sierra Street, Room 308 (Washoe County Court House)

Office Hours: Monday-Thursday: 8:00AM-5:00PM; Friday: 8:00AM-12:00PM

Helps victims of domestic violence through process of protection.

**Victim/Witness Assistant Center** ..... 328-3210

Mills Lane Justice Center, 1 S. Sierra Street 4<sup>th</sup> Floor, Reno 89501 ..... Fax: 328-3283

Mailing Address: P. O. Box 30083, Reno 89520

Program Coordinator: Michelle Youngs

Office Hours: Monday-Friday, 8:00AM-5:00PM

Assists victims through court processes-helps victims of crimes through advocates; Community Outreach referrals.

**Victims of Violent Crime** ..... 232-7659

4600 Kietzke Ln. Bldg. I, Suite B114, Reno 89502 ..... Fax: 688-2912

Compensation Officer: George Crown

Office Hours: Monday-Friday, 8:00AM-5:00PM

Assists victims of violent crimes with medical costs, lost wages, funeral expenses, counseling; must file a police report.

Website: [www.voc.nv.gov](http://www.voc.nv.gov)

**Victims of Crime Treatment Center (UNR)** ..... 784-6828 option #1

Mailing Address: Dept. of Psychology/Mail stop 298, Reno 89557

Provides treatment at no cost to adults/children for sexual abuse.

**A Safe Embrace** ..... 322-3466

Mailing Address: P.O. Box 3745, Reno 89505 ..... Fax: 313-0833

Office/Donation Center: 780 Lincoln Way, Sparks 89434

Director: John D. Etchemendy

Office Hours: Monday-Friday, 9:00AM-5:00PM, but phones are open 24/7.

Victims of domestic violence; emergency shelter for women and children, 24 hours crisis line; parenting classes, financial planning; legal advocacy; child care; job readiness; information and referral, support groups.

**Washoe County Social Services** ..... 785-8600

350 South Center Street, Reno 89501 ..... Fax: 785-8648

Enter 1<sup>st</sup> floor, check in and wait to be directed where to go. Open Mon-Fri 8:00am-5:00pm

Child Protective Services; Investigation of suspected child abuse/neglect; emergency; placement for foster care; referrals; child care licensing.

## **CHILDCARE**

**Boys & Girls Club of Truckee Meadows** ..... 331-3605

2680 E. 9th St., Reno 89512 ..... Fax: 331-9012

3905 Neil Rd #1 Reno 89502 ..... 828-3940

..... Fax: 828-3925

Office Hours: 8-5 Monday through Friday. Children can be at the center: 6:45AM – 7PM M-F

Provides a safe haven for children ages 6-12; Activities after school/during the summer vary and include computers and preparing teens for adult issues like money matters; \$20/yr. 2-7

Website: <http://www.bgctm.org>

**Early Learning Center at E.L. Wiegand Youth Center** ..... 322-9030

1270 Foster Dr, Reno 89509 ..... Fax: 322-9031

Office Hours: 6:30AM-6:00PM Monday-Friday

Center Director: Kim Stevens

Provides Licensed preschool for Children 6 weeks through Kindergarten; Before and after school care for children up to 12 years of age; Children's Cabinet accepted.

**Bureau of Services for Child Care in Washoe County DCFS** ..... 337-4470

350 South Center St., Reno 89502 ..... Fax: 337-4495

Office Hours: Monday-Friday, 8:00AM-5:00PM

Agency that licenses child care facilities/providers. Licensed Foster care for Washoe County.

**Campus Childcare Connections (UNR)** ..... 784-4400  
Mailing Address: Child Research Center/Mail Stop 141, Reno 89557 .....Fax: 784-4241  
Director: Michelle Gehlert  
Office Hours: Monday-Friday, 8:00AM-5:00PM (varied)  
Early Education: ages 0-3; family support; health/mental health services: 0-4 with disabilities; For UNR staff/faculty/students.

**Child-Care Aware Hotline** .....1-800-424-2246  
Child care referral and resource specialists; information on subsidies and state licensing requirements.

**Children's Cabinet (Early Education and Care Dept)** .....856-6200  
1090 S. Rock Blvd., Reno 89502 ..... Fax: 856-6208  
Executive Director: Mike Pomi  
Office Hours: Monday-Friday 8:00AM-5:00PM  
Childcare subsidy based on income; referral, community classes  
Website: [www.childrencabinet.org](http://www.childrencabinet.org)

**Community Services Agency/Head Start**..... 786-6023 Ex. 209  
1090 E 8<sup>th</sup> St, Reno 89512..... Fax: 786-5743  
Director: Leanna Hale  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
A program for children ages 3-5; low-income families; no charge to qualifying families. Weekly computer classes; requires registration; must meet income qualifications. Head start also provides dental and health care.

**Holy Child Early Learning Center** ..... 329-2979  
440 Reno Ave., Reno 89509 ..... Fax: 329-8537  
Director: Rebecca Vizina  
Office Hours: Monday-Friday, 7:00AM-6:00PM  
Daycare& education for children ages 8 weeks-kindergarten; Children do NOT have to be potty trained;; Full-time summer field trips (and movies); breakfast, lunch and a snack through their "Child and Adult Care Program".

**Project Assist** ..... 1-800-522-0066  
4126 Technology Way Suite 100, Carson City 89709.....687-0588  
.....Fax: 687-0599  
Director: Dan Dinell  
Office Hours: Monday-Friday, 7:30AM-4:00PM  
Works with families with special needs children 0-21 years old- including childcare

**UNR Early Head Start**..... 333-5127  
870 Sage, Reno 89512 ..... Fax: 329-1080  
Executive Director: Marcie Behmaram  
Office Hours: Monday-Friday, 7:30AM-5:30PM  
Childcare and educational programs, half or full day pre-k; children aged 6 weeks to kindergarten; sliding fee scale; works with Children's Cabinet; provides snacks, not lunch.

**YMCA of the Sierra** ..... 323-9622 x1330  
1290 Foster Dr, Reno 89509  
**Sparks Family YMCA** ..... 323-9622 x1201  
850 Baring Blvd., Sparks 89434  
Office Hours: Monday -Friday, 6:30AM – 6:30PM  
Center Hours: Monday-Friday, 5:00AM –10:00PM; Saturday: 7:00AM-5:00PM; Sunday: 8:00AM-4:00PM  
**Cold Springs** .....323-9622 x x1401 18400  
Village Parkway  
Family Center Hours: Mon.-Fri., 5:00AM-10:00PM; Saturday: 7:00AM-5:00PM; Sunday: 8:00AM-4:00PM  
Before and after-school programs; year-round day camp programs; health and fitness programs, full time daycare, preschool for ages 6 weeks to 4 years; recreational opportunities for children, adults, and seniors.  
Website: [www.ymcasierra.org](http://www.ymcasierra.org)

## **CLOTHING & THRIFT STORES**

**Catholic Charities/ St. Vincent's Program**.....322-7073  
500 E. 4th St., Reno 89501.....Fax: 768-5743  
Office Hours: Monday-Friday, 9AM-4:00PM; Closed 12:00PM-2:00PM  
Bus Pass (2 rides) available with ID; Distributed monthly, first come first serve; call for distribution schedule. Also available: Emergency assistance program, Saint Vincent's Food Pantry, Saint Vincent's thrift shop, Saint Vincent's dining room, Adoptions program, immigration assistance, volunteer/Donations, Development and Community Relations Website: [www.ccsnn.org](http://www.ccsnn.org)

**Children's Cabinet** .....856-6200

1090 S. Rock Blvd., Reno 89502 ..... Fax: 856-6208

Executive Director: Mike Pomi

Office Hours: Monday –Friday 8:00AM-5:00PM

Clothing vouchers for children when available, child care subsidies, parenting classes, gas vouchers, referrals to other agencies; Must bring photo ID

Website: [www.childrencabinet.org](http://www.childrencabinet.org)

**Good Shepherd Clothing Closet**..... 348-0605

335 Record St., 1<sup>st</sup> Floor, Reno 89501 (in the Community Assistance Center)

Office Hours: 10:30AM-3:00PM Monday-Friday.

Client needs a voucher from church, school or participating social service agencies. Clothing is free and a voucher required for bedding and kitchen items (no furniture). Volunteers on site can earn vouchers for free clothing every 30 days.

**Goodwill Industries** ..... 358-6444

2424 Oddie Boulevard, Suite C, Reno 89512 .....Fax: 358-6468

Human Resource Department: 853-7606

Chief Operating Officer: Rob Harden

Hours: Monday-Saturday, 9:00AM-8:00PM; Sunday: 11:00AM-6:00PM

Thrift store. Employment assistance.

**Reno-Sparks Gospel Mission/Thrift Depot** ..... 323-0386

335 Record Street, Reno .....Fax: 324-5595

Director: Rick Redding

Office Hours: Monday-Thursday 8:00AM-4:00PM Friday 8:00AM-2:00PM

Administrative office: 2115 Timber Way, Reno 89512

Emergency Lodging Services.....329-0485

Thrift Depots:

575 E. 4<sup>th</sup> St. ....786-4499

1075 North Hills Dr.....972-3831

640 Greenbrae Dr.....331-5020

630 Gentry Way.....825-4424

New locations are open 1450 East Prater Way and on 1505 Sun Valley Blvd.

Hours: Monday – Saturday, 9:30-6:30

Vouchers available for free clothing, women and children only, 9:30-4:00, Mon -Fri. Record street office provides emergency shelter, offers food assistance (includes food pantry), offers GED courses, job interview/ resume skills program, C.A.R.E (Christian and Recovery Program), women's services.

### **Salvation Army**

**1931 Sutro**, Reno 89512 .....688-4555

Hours: 8-4:30 Monday-Friday

**1925 Sutro**, Reno 89512.....688-4588

Hours: 9-6 Monday-Saturday, donation drop-off closes at 5:45PM

**2300 Valley Road**, Reno, 89512.....688-4599

Hours: 9-3:30 Monday-Saturday

**125 Gentry Way**, Reno, 89512.....284-4702

Hours: 10-6 Monday-Saturday.

Emergency food boxes every three months; household items; mattress program; Documents required for all services include ID, proof of income, proof of address (utility bill); Homeless need to bring in letter & phone # to verify where they're staying.

**Warm for All Seasons** ..... 329-4010

255 Hodge Rd, Reno 89506

Baby clothes, furniture and toys – Call to arrange services first and get location. Need referral from case manager (letter from agency on company letterhead).

### **Washoe ARC**

Administration ..... 333-9272

790 Sutro Street, Reno, NV 89512 .....Fax: 333-8263

Director: Jim Meyer

Office Hours: 7:30AM-4:00PM

Thrift Stores (free clothing if eligible)

Hours: Monday-Saturday, 9:30AM-6:00PM; Sunday, 10:00AM-5:00PM

201 Keystone Ave, Reno ..... 324-1992  
 560 Gentry Way, Reno..... 825-1972  
 580 E. Prater Way, Sparks..... 351-1117  
 790 Sutro St., Reno 89512 ..... 333-9272  
 Provides advocacy and employment, learning, recreational, and social opportunities for people with disabilities.  
 Accept walk-ins depending on circumstances, but prefer referral.

## **COUNSELING SERVICES**

**AGAPE Psychological Services**..... 322-4003  
 210 Marsh Ave Suite 100, Reno 89509 ..... Fax: 322-4017  
 Director: Dr. Robert Hemmingway  
 Office Hours: Mon/Tues/Thurs: 8:00AM-8:00PM; Wed: 8:00AM-5:00PM  
 Marital, abuse, eating disorders, and addictions counseling, .Group sessions for sexual offenders, parolees and families. Payment calculated on a sliding-fee scale

**Alpine Counseling**..... 823-9133  
 4600 Kietzke Lane, C #122, Reno 89502 ..... Fax: 823-9240  
 Office Hours: Mondays: 8:00AM-3:00PM, Tuesday-Thursday: 8:00AM-8:00PM, Saturdays: 8:00AM-6:00PM  
 Provides counseling services for individuals (children, adolescents and adults), couples and families on a sliding fee scale if they have no insurance. Provide psychological testing for bariatric surgeries. Medicaid/Medicare providers.

**Children's Behavioral Services**..... 688-1600  
 2655 Enterprise Rd., Reno 89512..... Fax: 688-1616  
 Director: Kelly Woolridge  
 Office Hours: Monday – Friday, 8:00AM-5:00PM  
 Must be referred by CBS; Requires clinical oversight (counselor/therapist) in community. Therapeutic services, services for children's ages birth to 18 years.

**Children's Cabinet** ..... 856-6200  
 1090 S. Rock Blvd., Reno 89502 ..... Fax: 856-6208  
 Executive Director: Mike Pomi  
 Office Hours: Monday –Friday 8:00AM-5:00PM  
 Clothing vouchers for children when available, child care subsidies, parenting classes, gas vouchers, referrals to other agencies; Must bring photo ID  
 Website: [www.childrencabinet.org](http://www.childrencabinet.org)

**Continuing Care- Health Care for Homeless Veterans** ..... 786-7200, ext 1401  
 Direct Line ..... 328-1401  
 1000 Locust St., Reno 89502..... Fax: 328-1403  
 Substance abuse and mental health treatment; assist with residential issues; eligibility, enrollment & access to medical care.

**Counseling and Educational Psychology Clinic (CEP Clinic - UNR)**..... 784-6637  
**Downing Clinic** ..... Fax: 784-1990  
 William Raggio Building (College of Education Building), Room 3007, 89557  
 Hours: Monday-Thursday 10AM-7PM, Friday 10AM-5PM  
 Director: Jill Packman  
 Individuals, Couples, Family, & Group Counseling, Parenting Classes, Workshops, Consultation, Drop-in hours, Testing Services, Referrals. Sliding fee scale; Ages 3 years and older; no Medicaid or Medicare.Cash or special arrangements.

**Crisis Call Center & Survivors of Incest/Sexual Abuse/Rape/Suicide**..... 784-8090  
 Mailing Address: P.O. Box 8016, Reno 89507..... 1-800-992-5757  
 Text: ANSWER..... 839863  
 Director: Cathy Berkley ..... Fax: 784-8083  
 Office Hours: 8:00AM-5:00PM Monday-Friday ..... 784-8085  
 After-hours child & elder abuse reporting; grief counseling referrals; sexual assault support groups and suicide support  
 Website: [www.crisiscallcenter.org](http://www.crisiscallcenter.org)

**Crisis Pregnancy Center** ..... 826-5144  
..... 826-1999  
853 Haskell Street, Reno 89509..... Fax: 826-5765  
Hotline..... 1-800-395-4357  
First-time mothers must qualify, counselors determine entrance into program. Free pregnancy testing for women; ultrasounds upon availability, counseling; referrals; Must be a part of "Earn while you learn" program, in order to receive clothes/diapers.

**Family & Consumer Credit Counseling Services of Northern Nevada** ..... 329-0623  
575 E. Plumb, #100 Reno 89502..... 322-6557  
Director: Stewart Gordon ..... Fax: 337-2971  
Office Hours: Monday: 9:00AM-5:30PM; Tuesday 9:00AM-5:30PM Wednesday: 10-6:30; Thursday: 9:00AM-5:30PM; Friday: 9:00AM-5:30PM  
Mental health, domestic violence, substance abuse; Aly's prom closet; credit counseling.  
Website: [www.fcsnv.org](http://www.fcsnv.org)

**Juvenile Services** ..... 856-4600  
2395 E. Prater Way, Reno 89434 ..... Fax: 856-4607  
After hours..... 856-4604  
Program Manager: Christine Eckles  
Business hours Monday- Friday, 8:00AM-5:00PM  
Voluntary services on a non-residential basis. Early intervention for runaways/incorrigible (ages 8-17). Programs offered on site/referrals to community programs, credit recovery. Bi-Lingual Case Manager is available

**Nevada Mental Health Institute** ..... 688-2001  
480 Galletti Way, Sparks 89431 ..... Fax: 688-2192  
Adults 18 and older; inpatient/outpatient services; Medicaid-FFS, Medicare, no HMO's, sliding fee scale, walk-ins.

**Northern Nevada Center for Independent Living** ..... 353-3599  
999 Pyramid Way, Sparks, NV 89431 ..... Fax: 353-3588  
*Advocate; Referrals for people with physical and mental disabilities for housing, jobs, benefits; Application assistance; deaf resource center; State-funded (no fees), BETA for youths.*

**Northern Nevada Victim Center**  
Project Solutions 1090 Bresson, Reno 89502..... 870-1111  
Hours: Monday-Friday 2:00PM-6:00PM  
Director: Howard Dotson  
Support groups for bereaved families

**Restart**..... 324-2622  
335 Record St., Suite 155, Reno, 89512 (in the Community Assistance Center) ..... Fax: 324-0446  
Monday - Friday, 8:00AM-12:00PM & 1:00PM-5:00PM, closed holidays  
Assessment and case management, mental health support; no charge for most persons; Social Security payee services available, fee charged. Support Room; TV and microwave, showers. Mental health support; free for most; social security payee services available, fee charged.  
Website: [www.restartreno.org](http://www.restartreno.org)

**Robinson House (Independent Contractor)**..... 355-7722  
550 California Ave, Reno 89509 ..... Fax: 355-7116  
Office Hours: Vary depending on the availability of practitioners; call for appointment. Marriage & family therapy; SS disability evaluation hours; Fees depending on the individual therapist.

**Quest Counseling**..... 786-6880  
3500 Lakeside Court Suite 101, Reno 89509..... Fax: 786-6899  
Hours: Monday-Thursday 8:30AM-6:00PM  
Outpatient adolescent substance abuse services

**Senior Bridges**..... 356-4071  
2375 East Prater Way, Sparks, NV 89434..... Fax: 356-1235  
Adults 55 (+); anxiety treatment, depression, mental illness; intensive outpatient- Medicare, Medicaid, and other insurance.

**Solace Tree**..... 324-7723  
1300 Foster Way Suite 200, Reno 89509  
Hope and Healing for losses



**West Hills Hospital**..... 323-0478  
1240 E. 9th St., Reno 89512 ..... Fax: 789-4203  
Assessment & referral, adolescents, pediatrics, adults; drug treatment; dual diagnosis tracks; inpatient/outpatient services; detox unit; Medicaid, Medicare, insurance; free referrals.

## **EDUCATION / RE-TRAINING**

**Library Plus**.....829-7323  
Downtown Library 301 Center St., Reno 89501...Appointment Only..... 327-8370  
Sparks Library 1125 12<sup>th</sup> St..... Appointment Only .....352-3200  
Must Call for Appointment, If no answer leave message. Will train clients how to use the computer to build resume. Then also by appointment will allow 90 minutes for job search related activities.

**Community Services Agency/Head Start**..... 786-6023 Ex. 209  
1090 E 8<sup>th</sup> St, Reno 89512..... Fax: 786-5743  
Director: Leanna Hale  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
A program for children ages 3-5; low-income families; no charge to qualifying families. Weekly computer classes; requires registration; must meet income qualifications, provides dental and health care

**Inter-Tribal Council of Nevada** .....355-0600  
680 Greenbrae, Ste 265, Sparks 89431..... Fax: 355-0648  
Office Hours: Monday-Friday, 8:00AM-4:30PM  
Assistance for individuals with diverse backgrounds with WIC. Assistance with the following resources for Native Americans ONLY: domestic violence, Head Start, childcare, Native Work Forces, Education services, ITCR, SANAC, Environmental Program, Native American Coalition.

**Nevada State Vocational Rehabilitation** ..... 823-8100  
1325 Corporate Blvd., Reno 89502..... Fax: 688-1148  
Director: Bill Bosfor  
Office Hours: Monday- Friday, 7:00AM-5:30PM  
Employment services for persons with disabilities.  
Website: [www.join.org](http://www.join.org)

### **Job Opportunities in Nevada (JOIN) Job Connect**

Office Hours: 8am-5:00pm  
1201 Terminal Way, Suite 104 .....336-4450  
.....Fax: 834-1983  
Carson City 1925 N. Carson St, Carson City 89701.....283-0125  
Training; career consultation & referrals for laid-off, low-income workers; Services to the Blind; assistance in job finding use of computers, phones, copier machines, GED prep etc; no cost to public. Assistance for students to help fund college.

**Northern Nevada Literacy Council** ..... 356-1007  
1400 Wedekind Rd, Reno 89512 .....Fax: 356-1009  
Director:  
Office Hours: Monday-Thursday, 8:00AM-6:00PM; Friday, 8:00AM-12:00PM  
Adult basic literacy, ESL, reading, writing assistance for adults 18 and over; family literacy, computer lab; GED online, plug in to choices pathways to careers.  
Website: [www.nnlc.org](http://www.nnlc.org)

**Sierra Nevada Job Corps Center**  
Admissions Office.....789-0839  
14175 Mt. Charleston, Reno 89506 .....Fax: 789-1089  
Director: Rocky Flannery  
Office Hours: Monday-Friday, 8:00AM-4:00PM; Administration: Monday-Friday, 8:00AM-5:00PM  
Vocational training to disadvantaged youth ages 16-24 years; Job training; GED + HS program; residence halls; free clinic; medical/dental/vision; no hospitalizations; low income.

**TMCC GED Prep Classes**.....673-7000  
7000 Dandini Boulevard Reno, NV 89512-3999

**Truckee Meadows Community College Reentry Program** ..... 829-9041  
 7000 Dandini, Red Mountain - 111..... Fax: 824-8623  
 Director: Natalie Brown  
 Office Hours: Monday-Friday, 8:00AM-5:00PM  
 Primarily serves populations with special needs, especially displaced homemakers and single parents.  
 Website: [www.tncc.edu](http://www.tncc.edu)

**University of Nevada Reno**.....784-1110  
 1664 N. Virginia, Reno 89557

**Upward Bound - UNR** .....784-4978  
 Mailing Address: 203 Edmund J. Cain Hall, Mail Stop 062, Reno 89557 ..... Fax: 784-6254  
 Director: Ellen Huston  
 Office Hours: Monday-Friday, 8:00AM-5:00PM  
 Free college preparatory program designed to help qualifying students graduate from high school, gain entrance and successfully graduate from college.  
 Website: [www.unr.edu/upward-bound](http://www.unr.edu/upward-bound)

**Upward Bound Program (Veterans)** ..... 829-9007  
 5270 Neil Rd. #S303 3<sup>rd</sup> floor, Reno 89502..... Fax: 829-9048  
 Director: Robert Hernandez  
 Office Hours: Monday-Thursday, 8AM-5:00PM (Fridays by appointment)  
 Grant founded, prepcollege program serving first generation and low income vets.

**Washoe County School District (WCSD)** ..... 348-0200  
 425 E. 9th St., Reno 89512..... Fax: 348-0304  
 Mailing Address: P.O. Box 30425, Reno 89520-3425  
 Elementary, middle and high school education along with GED locations.  
 Student Support Services/ Special Ed ..... 857-3161  
 380 Edison Way, Reno 89502..... Fax: 861-4496

**Washoe County School District Child Find** ..... 333-5035  
 560 Mill Street, Suite 305 (3<sup>rd</sup> floor), Reno 89502 ..... Fax: 333-5328  
 Office Hours: Monday-Friday, 8:00AM-4:30PM  
 Federally funded; established to help identify the unserved child; provide evaluation for children between 3-5 years of age (as long as they aren't in kindergarten) who may qualify for special education services due to delay in development.

**Washoe County School District Children in Transition** ..... 353-6938 ext.56108  
 Program Coordinator: Katie Morales  
 335 Record St, 2<sup>nd</sup> Floor. Reno 89501  
 Office hours: 8:00 am- 4:00 pm Monday through Friday. Program offers support in the academic life of children who are homeless. An advocate at every school identifies children. s

**Washoe County School District ESL**..... 333-6090  
 535 E Plumb Lane, Reno 89502 ..... Fax: 333-6098  
 Language development for students whose language at home is not English and need support. For students K-12 open Mon-Fri 8:30am-5:00pm

**Washoe County School District Innovations Adult Education program**..... 333-5020  
 777 West 2nd St. Reno NV 89503

**Washoe Innovations**.....333-5150  
 777 West Second Street, Reno, NV 89503.....Fax: 333-5122  
 Alternative high school that helps students graduate and accomplish their life goals.

**Western Nevada College** ..... 445-3000  
 2201 W. College Pkwy., Carson City 89703 ..... Fax: 445-3198  
 Reentry program; Applied Science and Technology programs, Allied Health/Nursing program.  
 Child Care Program ..... 445-4262

## **EMERGENCY**

**Crisis Call Center & Survivors of Incest/Sexual Abuse/Rape/Suicide**..... 784-8090  
 Mailing Address: P.O. Box 8016, Reno 89507.....1-800-992-5757  
 Text: ANSWER.....839863  
 Director: Cathy Berkley .....Fax: 784-8083



Office Hours: 8:00AM-5:00PM Monday-Friday ..... 784-8085  
After-hours child & elder abuse reporting; grief counseling referrals; sexual assault support groups and suicide support  
Website: [www.crisiscallcenter.org](http://www.crisiscallcenter.org)

**Nevada Poison Control Center Hotline – 24 Hours** ..... 982-4129  
Washoe Medical Center, Nevada..... 1-800-222-1222  
Director: Dr. Richard Dart .....Fax 303-739-1119  
In event of emergency: call center & have the product available- be ready to give your name and telephone number and zip code.

## **ENERGY ASSISTANCE**

**EAP (Energy Assistance Program)- State of Nevada, Welfare Division** ..... 775-684-0730  
Telemeter assistance..... 684-0730  
(Energy Assistance Program/Formerly L.I.H.E.A.)  
Federally funded program; applications available by phone; utility assistance. <http://www.csareno.org>

## **FAMILY RESOURCE CENTERS**

**Central/South Reno FRC**, ..... 321-3185  
Wooster ELC, 1950 Villanova Dr., Reno 89502 ..... WIC Line 786-4927  
Office Hours: Vary please call for appointment.

**Northeast Reno FRC**.....337-9979  
2750 Elementary Dr., Reno 89512 (located at Bernice Matthews Elem. School) ..... Fax: 353-5725  
Office Hours: Monday 9-11:30, Tuesday 9:00AM-2:30PM. Please call for appointment.

**North Valleys** .....677-5437  
O'Brien MS 10500 Stead BLVD, Reno 89506.....Fax:677-5434  
Office Hours: Vary. Please call for appointment.

**Sparks FRC**..... 353-5733  
921 12<sup>th</sup> St, Sparks 89431 ..... Fax: 352-5964  
Office Hours: Monday-Thursday: 9:00AM-4:00PM, Friday 9:00am-12:00pm

**Sun Valley FRC**..... 674-4411  
115 W. 6th Ave., Sun Valley 89433..... Fax: 674-4418  
Office Hours: Vary. Please call for appointment.

## **FIRE/POLICE/NON-EMERGENCY**

**Pyramid Lake Paiute Police Department** ..... 574-1014  
..... Fax: 574-1006

**Reno Fire Department**..... 334-2106  
1 East 4st. 4<sup>th</sup> Floor, Reno 89501..... Fax: 334-3826  
**Reno Police Department/dispatch** ..... 334-2175  
455 E. 2nd St., Reno 89512..... Fax: 785-4661  
Substation: 199 E. Plaza Street, Reno 89501 (below Reno Bowling Stadium)

**Reno Animal Control**..... 353-8900  
2825 Longley Ln # A, Reno 89502.....353-8905

**Reno/Sparks Tribal Police**..... 785-8776  
98 Colony Rd.,Reno 89502..... Fax: 785-9163

**Secret Witness (Hot Line only)** ..... 322-4900  
P.O. Box 20991, Reno 89515

**Sparks Fire Department**..... 353-2255  
1605 Victorian Ave., Sparks 89431 ..... Fax: 353-2424

**Sparks Police Department**..... 353-2279  
1701 E. Prater, Sparks 89434 ..... Fax: 353-2436

**Truckee Meadows Fire Protection** ..... 334-2300  
1001 E. 9th St., Reno 89512 ..... Fax: 328-3655

**Vandalism Hot Line** (Ask for Vandalism hotline) ..... Main # 334-2099  
Reno Police Department ..... Graffiti in Progress 785-4629

**Washoe County Sheriff Office** ..... 328-3001  
911 Parr Blvd, Reno 89512 ..... Fax: 325-6461  
Dispatch (non-emergency) ..... 785-4629

**WCSD Police Department** ..... 348-0285  
425 E. 9th St., Reno 89520 ..... Fax: 348-0265

## **FOOD RESOURCES**

**Community Health Services WIC** ..... 770-7500

680 South Rock Blvd, Reno, NV 89502

Food supplements for pregnant women, infants and children under 5 years, supplements for breastfeeding mothers with infants under 1 years old.

**Nevada State Welfare SNAP aka Food Stamps** ..... 684-7200

4055 South Virginia Reno NV 89502 ..... Fax: 448-5094

Hours: Monday-Friday, 8:00AM-5:00PM, lobby open at 7:45AM

Income and resource limits to help supplement purchase of food

**Inter-Tribal Council of Nevada (ITCN) WIC** ..... 398-4960

680 Greenbrae Dr. Suite 222 Sparks 89431 ..... Fax: 355-5217 Call

for Appointment Monday-Friday 9:00-5:00 itcnwicprogram.org

Food supplements for pregnant women, infants and children less than 5 years, supplements for breastfeeding mothers with infants under 1 year; nutritional course; application available online.

Tribal Council but will serve anyone. Will give info on documents needed when calling for appointment.

**Northern Nevada H.O.P.E.S. Food pantry** ..... 348-2893

580 W. 5<sup>th</sup> St. #9, Reno 8950 Executive Director: Sharron Chamberlin HIV positive patients only.

**Our Savior Lutheran Church** ..... 358-0743

1900 1<sup>st</sup> Street, Sparks 89431 (Corner of 1<sup>st</sup> and Richard Way)

Office Hours: Tuesday, Wednesday, Thursday from 9:30AM to 11:30AM

Photo ID needed; wait one month in-between visits; allowed 4 times per year.

**Rehoboth Holy Temple** ..... 823-9711

700 C. Smithridge Reno, 89502

Office Hours: Monday-Friday, 9:00AM to 3:00PM

Please call to see if they have furniture available, if they do they still donate.

Food Pantry 1<sup>st</sup> & 3<sup>rd</sup> Sat...other days may call and they will try to help. Please bring some form of ID, recipients are required to fill out paperwork.

**Saint Vincent's Food Pantry Catholic Charities** ..... 786-5266

500 E. 4<sup>th</sup> St., Reno 89512

Office Hours: Monday-Friday, 9AM-5:00PM Saturday 9AM-3PM (excluding certain holidays)

Accessible 1X each month. SNAP Representative on site: Monday & Thursday from 9-11AM, Friday from 1-3PM;

Nevada ID for adults, under 18 need birth certificate or SS; proof of residency.

**Salvation Army Social Services** ... 688-4555

1931 Sutro, Reno 89502 ..... Fax: 688-4551

Office Hours: Monday-Friday, 8-4:30PM

Daily Bread Line at 12:30PM

ID, Social Security Card (preferred, not needed), proof of income, proof of address.

**Saint Vincent's Dining Room Catholic Charities** ..... 329-5363

325 Valley Rd., Reno 89503

Dining Room Director: Ray Trevino

Lunch: Monday-Saturday 11:30AM-12:30PM; No Charge

**Washoe County Senior Services** ..... 328-2575  
 1155 E. 9th St., Reno 89512 ..... Fax: 328-6192  
 Director: Grady Tarbutton  
 Hours: Monday- Friday 8:00am- 5:00pm (Closed for lunch from 11:15AM-12:30PM)  
 Ages 60 and over: \$2.00 (suggested donation); no drop-in fee; under age 60: \$4.00 for lunch (suggested donation);  
 home delivered meals program for home-bound seniors 60 and over; must qualify; legal services; Washoe County  
 Library branch, adult day care.

**Washoe County Senior Services (Home Delivered Meals)**..... 328-2575  
 1155 E. 9th St., Reno 89512 ..... Fax: 325-8025  
 .....Meals on Wheels 328-2581  
 Director: Grady Tarbutton  
 Prepared meals delivered to the home; individuals who are home-bound; not income-based. For adults 60+; \$2.00  
 suggested donation.

**Sparks Christian Fellowship** ..... 331-2303  
 510 Greenbrae Dr., Sparks 89431 (corner of Greenbrae and 4<sup>th</sup>)..... Fax: 331-1448  
 Office Hours: Monday-Thursday 9:00am-4:00pm, Friday 9:00–12:00PM  
 2 bags per family of perishable foods available; 6 visits per year; must skip 1 week in between visits. Photo ID  
 Required

**Washoe County Health Department- WIC** .....328-2299  
 1001 E. 9th St., Bldg. B, Reno 89512 ..... Fax: 328-2501  
 Director: Beverly Bayan  
 Office Hours: Monday – Friday, 8:00AM-5:00PM  
 Food supplements for pregnant women, infants and children under 5 years, supplements for breastfeeding mothers  
 with infants under 1 year; nutritional course; application available online.  
 Website: [www.washoecounty.us/health](http://www.washoecounty.us/health)

**Community Health Alliance-WIC** .....870-4343  
 680 South Rock Blvd.....329-6300  
 Office Hours: Monday – Friday, 8:00AM-5:00PM  
 Food supplements for pregnant women, infants and children under 5 years, supplements for breastfeeding mothers  
 with infants under 1 year; nutritional course; application available online.

## **GANG RESOURCES**

**Reno Direct (Graffiti)**..... 334-2099  
 1E. 1<sup>st</sup> Street, 12<sup>th</sup> Floor, Reno 89501... .....Fax: 334-3124  
 Office Hours: Monday-Friday, 8:00AM–5:00PM - leave voicemail message  
 Worker will be sent out to photograph and repaint over affected area; works within the city of Reno limits & Washoe  
 County unincorporated.

**Regional Gang Unit**.....334-3852  
 Mailing Address: PO Box 1900, Reno 89505.....Fax: 334-1211  
 Physical Address: 455 E. 2<sup>nd</sup> Street, Reno 89502

## **HOMELESS/ SHELTERS**

**A Safe Embrace (No longer merged with Step 2)** ..... 322-3466  
 1570 Linda Way, Sparks 89431 ..... Fax: 313-0883  
 Director: Jill Boyer  
 Office Hours: Monday-Friday, 9:00AM-4:00  
 (Will continue to answer phones til 5, after 5 p.m. the crisis hotline picks up calls). Victims of domestic violence;  
 emergency shelter for women & children; 24hour crisis line, community outreach, group therapy, developing group for  
 children. Must call for services (walk-in preferred Monday's after 11:00AM)

**Casa De Vida** ..... 329-1070  
 1290 Mill St., Reno 89502 ..... Fax: 329-9703  
 Housing for young, pregnant women, community clothes closet (Tues - Thurs from 10:00AM-3PM), emergency  
 diapers, formula, children's' clothing. Walk-ins only (Once every 3 months); Valid picture I.D.

**Community Assistance Center AKA Reno Homeless ServicesCampus**.....334-4636  
**Community Resource Center**.....657-4675  
 335 Record St., Reno 89501 ..... Fax: 657-8653  
 Director: Karen Wilcox  
 Office Hours: Monday-Friday, 10:00AM-5:00PM

**Volunteers of America:****Women's Shelter** ..... 329-4141

315 Record St., Reno 89501 ..... Fax: 322-5703

24 hour service; Intakes: 9:00AM-3:00PM, 7 days-a-week

**Family Shelter** ..... 322-9574

335 Record St., Reno 89501 ..... Fax: 322-8732

**Men's Drop-In Center** ..... 329-4141

315 Record St. Upstairs, Reno 89501

Check in ends at 3:00 p.m.; Food stamp outreach on Tuesday afternoons; Men & Women can stay up to 30 days for free. Also accept "Emergency" food stamp applications Tuesdays at 1:00PM. Women can use food stamp program as well.

**Community Housing Resource Board** ..... 337-9155

Mailing Address P.O. Box 20604, Reno 89515 ..... Fax: 337-9166

195 Gentry way Reno NV 89502

Director: Matthew Fleming

Office Hours: Monday- Friday, 8:00AM-5:00PM – appointment only

Affordable housing properties. Some units set aside to help transition people out of homelessness.

**H.E.L.P. - Homeless Evaluation Liaison Program** ..... 321-8330

155 Stevenson St., Reno 89503 (Inside Greyhound Bus Station)

Mailing Address: PO Box 1900 Reno 89505

Staffed by Reno Police Department & Washoe County Sheriff's Office; assists in re-connecting individuals with families and support systems. Website: [www.co.washoe.nv.us](http://www.co.washoe.nv.us)

**Hosanna Homes** ..... 322-3708

P.O. Box 51316 Sparks, NV 89435

A Faith-based transition living program for women experiencing homelessness.

**Men's Overflow Cold Weather Shelter** ..... 657-4675**Check with VOA Community Assistance Center in October each year.**1<sup>st</sup> floor - 335 Record St., Reno**Northern Nevada H.O.P.E.S.** 348-2893

Executive Director: Sharron Chamberlin

580 W. 5<sup>th</sup> St. #9, Reno 89503

Office Hours: Monday-Friday 8:00AM-5:00PM

Housing Opportunities for Persons with HIV/AIDS (HOPWA)

**Reno Housing Authority** ..... 331-5138

1400 Silverada Blvd. .... Fax: 355-6363

Main Office - 1525 E. 9th St., Reno 89512 ..... 329-3630

Main Office Hours: Monday-Friday, 8:00AM-5:00PM [www.renoha.org](http://www.renoha.org) Fax: 786-1712

Silverada location for applications Hours Monday-Thursday 9-4, closed Fridays. Eligibility and Info available, call for section 8 vouchers; Public house - family – Mineral, Stead, Essex or Myra Birch Manors, Hawk View Apartments and elderly housing- Family pays no more than 30% of monthly income. Select housing. HUD- move annually if desired. Moderate rehabilitation "Mod Rehab" - 30% adjusted income - cannot select housing. Nonfederal programs priority to 40-62 year old adults in working downtown Reno; Sarrazin Arms Apts. - 58 units

**HOUSING – AFFORDABLE/ASSISTED –****Refer to City of Reno subsidized housing list****Cottonwood Village** ..... 337-9155

2655 Yori Ave. Reno 89502

**Nevada Housing Registry** ..... no phone number available

Under construction - GET UPDATE AND Keep this in this section

Information regarding affordable and/or accessible rental housing in Nevada. Accessible/affordable housing, net income drive. Division of Office of Disability Services in conjunction with Reno Housing Authority.

**National Hotline for Mortgage Payment Assistance** ..... 1-800-750-8956

For families falling behind on mortgage payments; works with mortgage company to make payment plan on behind payments; Housing counselors discuss options alternative to foreclosure; doesn't make loans or buy property (based in Chicago, and need to be hired).

## **HOUSING-EMERGENCY, INCLUDES HALF-WAY HOUSING -**

**A Safe Embrace (No longer merged with Step 2)** ..... 322-3466

780 East Lincoln Way, Sparks 89434..... Fax: 313-0883

Director: Jill Boyer

Office Hours: Monday-Friday, 9:00AM-4:00PM

(Will continue to answer phones till 5, after 5pm the crisis hotline picks up calls) Victims of domestic violence; emergency shelter for women & children; 24hour crisis line, community outreach, group therapy, developing group for children. Must call for services (walk-in preferred Monday's after 11:00AM)

Website: [safeembrace.org](http://safeembrace.org)

**Casa De Vida** ..... 329-1070

1290 Mill St., Reno 89502..... Fax: 329-9703

Housing for young, pregnant women, community clothes closet (Tues., Wed., Thurs., from 10AM to 3PM), emergency diapers, formula, children's clothing. Walk-ins only (Once every 3 months); Valid picture I.D.

Also MUST have child's birth certificate and/or proof of pregnancy.

**Ridge House** ..... 322-8941

900 W 1<sup>st</sup> Street St. 102, Reno 89503..... Fax 322-1544

Monday-Friday 8:00AM-5:00PM

Outpatient and residential facility for men/women who have interaction with criminal justice system, weekly charge. Long-term residential treatment program for substance abuse; sliding fee for outpatient.

**Salvation Army Motivated Men's Program** ..... 688-4570

2300 Valley Rd ..... 688-4555

Hours: Monday-Friday 9:00AM-4:30PM

This program is for graduates of the Substance Abuse Treatment Center. For a small fee per week, participants get room and board and basic medical and dental care. Also, rehabilitation for alcohol/drug abuse. The men are given 2 weeks free to find work if they do not have the money for the weekly fee. They are also required to save a prescribed amount of money per week.

## **LEGAL SERVICES**

**Court Appointed Special Advocates**..... 328-3298

75 Court Street Suite 214A, 2nd Floor, Reno 89520..... Fax: 328-3129

Office Hours: Monday-Thursday: 8:00AM-5:00PM; Friday 8:00AM-12:00PM

Court appointed special advocates assigned to speak for best interest of abused and neglected children in courts.

Family services program.

Website: [www.washoecourts.com](http://www.washoecourts.com)

**Disability Action Advocates** ..... 359-6990

2700 Mill St. Suite #1000, Reno 89502..... Fax: 359-6991

Office Hours: Monday-Friday, 8:00AM-5:00PM

Assistance and help with applying for SSI/SSDI claims.

**Disability Associates** ..... 825-1616

204 Marsh Ave., Suite 101, Reno 89509 ..... Fax: 825-8002

Hours of Availability: Monday - Friday 8:00AM-5:00PM

Assistance with Social Security Disability.

Website: [www.helpfordisability.com](http://www.helpfordisability.com)

**Washoe County Family Court Self Help Center** ..... 325-6731

1 S. Sierra St. 1<sup>st</sup> Floor, Reno 89501 (Family Court Building)

Office Hours: 8:30AM-4:30PM, and closed Friday afternoons starting at 12:00PM

Filing office available to return packets and forms open Monday-Friday: 9:00AM-5:00PM

Notary services- \$3.00 for packets and \$1.00 for forms- Cash only. Select Packets & forms available for free on website. Clinics free on Fridays, open to public from 10:00AM-12:00PM, register at FCSHC or call 329-2727. Helps with motions for child support, custody dissolution dissolution, & guardianship. Instructions to complete default forms available on website. Clinics are in room 116, from 11:00AM-1:00PM on the first floor. Website:

[www.washoecourts.com](http://www.washoecourts.com)

**Federal Office of Child Support Enforcement**..... 1-202-401-9373

Hotline Hours: Monday-Friday: 8:00AM-4:30PM (EST) Eastern Standard Time

Deal with a variety of services (e.g. medical support, TANF, Child Support questions)

Website: [www.acf.hhs.gov/programs/cfe](http://www.acf.hhs.gov/programs/cfe)

**Jan Evans Juvenile Justice Center** (formerly Wittenberg Hall).....325-7800  
Washoe County Juvenile Services, 650 Ferrari Mcloud Blvd., Reno 89512  
Mailing Address: P.O. Box 11130, Reno 89520  
Juvenile offenders 8-18 years of age; early intervention, probation, detention, administration, troubled teen summer boot camp, ESL for teens, Programs for at risk kids.

**Lawyer in the Library A program of Washoe Legal Services** .....328-3250  
75 Court Street – First Floor, Reno 89501  
Office Hours: Monday & Thursday- 8:00AM-5:00PM, Tuesday & Wednesday- 10:00AM-7:00PM, and Friday: 8:00AM-12:00PM  
Available every Tuesday for family law and Wednesday for general law, 4:30PM-7:00PM. Write down questions ahead of time, only 10 minutes is provided for meeting. Volunteer Lawyers provide limited and general guidance on topics such as domestic relations, estate planning, immigration, bankruptcy, labor law and much more.

**Nevada Child Support Enforcement**.....684-7200  
300 E. 2<sup>nd</sup> Street, Suite #1200 Reno, NV 89501.....Fax: 448-5199  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Provide support for people who are receiving child support Website: [dwss.nv.gov](http://dwss.nv.gov)

**Nevada Disability Advocacy & Law Center** ..... 333-7878  
1865 Plumas St Suite 2 Reno NV 89509 .....Fax: 786-2520  
Nevada Relay.....711  
Toll Free ..... 1-800-992-5715  
Office Hours: Monday-Friday, 8:30AM-12:00PM & 1:00PM-5:00PM  
Federally mandated protection and advocacy system for individuals with disabilities.  
Website: [www.ndalc.org](http://www.ndalc.org)

**Nevada Lawyer Referral Service** ..... 329-4101  
600 E. Charleston Las Vegas, NV 89104  
Hours of availability: Monday-Friday, 8:30AM-5:00PM  
Referral services only available over the phone or in writing, e-mail [Iris@nvbar.org](mailto:Iris@nvbar.org); locates attorneys to help with legal issues. If attorney is obtained, fees are then set. Up to \$45 charge for initial 30 minute consultation.  
Website: [www.nvbar.org](http://www.nvbar.org)

**Nevada Legal Services** ..... 284-3491  
204 Marsh Ave. Suite 101, Reno 89509..... Fax: 284-3497  
Office Hours: Monday-Friday, 8:30AM-12:00PM & 1:00PM-5:00PM  
Advice on government programs, housing benefits, family law, unemployment benefits, SSI/SSDI claims, and welfare appeals; Pro-bono, no waiting list; Must fill out intake form.  
Website: [www.nevadalegalservices.org](http://www.nevadalegalservices.org)

**Nevada Client Assistance Program (CAP)**..... 702-486-6688  
555 East Washington St., Las Vegas 89001..... Fax: 702-486-6691  
Office Hours: Monday-Friday, 7:00AM-5:30PM  
Assistance/advocacy for vocational rehabilitation; blind services; independent living; free service.

**Nevada State Equal Rights Commission** ..... 823-6690  
1325 Corporate Blvd Reno NV 89502 Suite 115..... Fax: 688-1292  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Works with employment discrimination, public accommodations, housing accommodations, etc.  
Website: [www.nv.gov](http://www.nv.gov)

**Temporary Protection Order Advocate** ..... 328-3468  
1 S.Sierra Street, Room 308 (Washoe County Court House)  
Office Hours: Monday-Thursday:8:00AM-12:00 PM & 1:00PM-5:00PM, Friday: 8:00AM-12:00PM  
Helps victims of domestic violence through process of protection.  
Closed noon for lunch.

**Victim/Witness Assistant Center** .....328-3210  
Mills Lane Justice Center,1 S. Sierra Street 4<sup>th</sup> Floor, Reno 89501 ..... Fax: 328-3283  
Mailing Address: P. O. Box 30083, Reno 89520  
Program Coordinator: Michelle Youngs Office Hours: Monday-Friday, 8:00AM-5:00PM  
Assists victims through court processes-helps victims of crimes through advocates; Community Outreach referrals.  
FIND INFO ON THE NEW VICTIMS CENTER @ 680 S. ROCK



**Victims of Crime Program**.....687-8428  
1050 E. William St Suite 400 Carson City 89701 ..... Fax: 687-8411  
Office Hours: Monday-Friday, 7:00AM-4:00PM  
Help innocent victims if they have been assaulted sexually, homicide, DUI, hit and run pedestrians, kidnap, Rape, assault, domestic violence, robbery with injury and additional crimes; payer of last resort, covers Medical, lost wages and counseling for victims of violent crimes (does not cover personal property). Website: [www.voc.nv.gov](http://www.voc.nv.gov)

**Washoe County District Attorney & Family Support Division**..... 789-7100  
1 South Sierra Street (South Tower 4<sup>th</sup> Floor) Reno 89501.....Fax: 789-7150  
Mailing Address: P.O. Box 30083, Reno 89520  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Assistance with custodial/noncustodial active child support cases, information for establishing paternity, child support information, office locations, and child support enforcement applications for out of state jurisdiction. Child support application available online.

**Washoe County Senior Services/Senior Law Project**.....328-2575  
1155 E. 9<sup>th</sup> Street, Reno 89512..... Fax: 328-2592  
Office Hours: Mon. Tues. and Thurs. 8 am- 12 pm & 1 pm – 4 pm. Wed. and Fri. 9 am- 12 pm  
Provides free legal services to seniors 60 years (+), residing in Washoe County. SLP provides legal assistance for housing issues, elder rights law, government benefits and entitlements, lifetime planning issues, consumer matters. Foreclosure prevention for all ages. Need appointment.  
Email: [slawproj@washoecounty.us](mailto:slawproj@washoecounty.us) Website: [www.washoecounty.us/seniorsrv/legal](http://www.washoecounty.us/seniorsrv/legal)

**Washoe Legal Services**..... 329-2727  
299 S Arlington, Reno 89509 ..... Fax: 324-5509  
Office Hours: Monday-Friday, 9:00AM-12:00PM & 1:00PM-5:00PM  
Offers legal services to residents of Reno and Washoe County, including divorce, debt and bankruptcy, consumer/landlord issues, Pro bono cases, and family law. Regarding immigration: assist victims of domestic violence, sexual assault, & other crimes with adjustments of their immigration status.

**Parole and Probation .....Youth & Adult**..... 688-1421  
560 Mill St., Suite #250, Reno 89502..... Fax: 688-2662  
Juvenile probation.....325-7800 Adult probation.....684-2300  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Provides specialized programming to youth.

## **MEDICAL/HEALTH/DENTAL**

**American Cancer society** ..... 329-0609  
Direct line .....329-0600  
691 Sierra Rose Drive suite A, Reno 89511.....Fax: 329-8592  
Office Hours: Monday – Friday, 8:30AM to 5:00PM  
Information regarding diagnosis, treatment, and patient services. Cancer information specialists available. Quitting tobacco or tobacco inquiries, referrals to other support groups, reach to recovery for Women with breast cancer, road to recovery volunteers who drive patients to appointments, gift closet, free wigs.  
Website: [www.cancer.org](http://www.cancer.org)

**Biomat USA** ..... 329-9421  
270 E. 6<sup>th</sup> St., Reno 89502  
Office Hours: Open 7 days a week, 8:00AM to 5:00PM  
Ages 18-69; plasma donation; need a current ID, social security card; must have proof of residency. No PO BOX, hotels or lodges as addresses.

**Care Chest** ..... 829-2273  
7910 N. Virginia St., Reno 89506.....Toll Free 866-206-5242  
.....Fax: 829-8745  
Monday- Friday 9AM-5PM  
Medical equipment, orthopedics, supplements, liquid nutrition, lice treatment, diabetic supplies, emergency prescriptions assistance up to \$100 for minors & \$50 for adults unless for diabetes then 100 for adults as well; low interest loans. Website: [www.carechest.org](http://www.carechest.org)

**Child Health Program (CHAPS) A program of NV State Welfare/Medicaid**.....684-7200  
4095 S. Virginia St., Reno..... Fax: 448-5094  
Information regarding Nevada state welfare, Temporary Assistance Needy Family (TANF), Food Stamps, Domestic Violence referrals, child support enforcement services case, Nevada Quest card, establishing paternity.

**Comprehensive Teen Health Care Program (Teen Mall)** ..... 328-2470  
 1001 E. 9th St., Bldg. B, Reno 89512 (Located at Washoe County Health Department).....Fax: 325-8029  
 Clinic services: Monday, Tuesday, Thursday, Friday from 7:30AM – 5:00PM; Hours vary on Wednesdays.  
 Phone Hours: Monday, Tuesday, Thursday, Friday from 9:00AM – 12:00PM and 1:00PM – 4:00PM; Hours vary by date on Wednesdays.  
 Low cost STD and HIV/AIDS testing and family planning for teenagers age 12 – 19.

**Concentra Medical Center**  
 255 Glendale Avenue, Ste. 12, Sparks 89431 ..... 356-8181  
 Office Hours Monday – Friday; 7:00AM- 5:00PM ..... Fax: 332-8060  
 6410 S. Virginia Rd. Reno 89511 ..... 322-5757  
 ..... Fax: 322-5776  
 Hours: Monday – Friday, 8:00AM to 5:00PM, Saturday 9:00AM-4:00PM  
 Serves workers & families with occupational medicine, urgent care, physical therapy, and health & wellness services

**Continuing Care- Health Care for Homeless Veterans** ..... 786-7200, ext. 1401  
 Direct Line .....328-1401  
 1000 Locust St., Reno 89502.....Fax: 328-1403  
 Substance abuse and mental health treatment; assist with residential issues; eligibility, enrollment & access to medical care.

**Crisis Pregnancy Center** ..... 826-5144  
 .....826-1999  
 Hotline..... 1-800-395-4357  
 853 Haskell Street, Reno 89509  
 Office hours: Monday, 1:00PM-6:00PM; Tuesday, Wednesday, Thursday, 10:00AM-6:00PM;  
 Friday 10:00AM-4:00PM .....Fax: 826-5765  
 Need appointment before going. Mothers must qualify, counselors determine entrance into program. Free pregnancy testing for women; counseling; referrals; Must be a part of “Earn while you learn” program, in order to receive clothes/diapers

**Discount Prescriptions** ..... 1-800-291-1206  
 Provides free drug card. Instantly save up to 75% at over 50,000 pharmacies with free prescription card.  
 Website: [www.careconnectusa.org](http://www.careconnectusa.org)

**First Care Dental** ..... 827-6868  
 75 Mt. Rose St., Suite A, Reno 89509  
 Office Hours: Monday & Wednesday; 9:00AM-5:00PM, Tuesday& Thursday;8:00AM-4:00PM,. Fridays; 8:00AM-2:00PM  
 Medicaid and Sliding Fee Scale.

**H.A.W.C.**..... 329-6300  
 1055 S. Wells Ave. suite#110, Reno 89502..... Medical Front Office Fax 333-5281  
 Clinic Coordinator: Eva Leon.....329-6300 ext. 132  
 Office Hours: Monday – Friday, 7:00AM –6:00PM  
 Clinic Hours: Monday – Friday, 7:00AM – 6:00PM  
 Accept Medicare and Medicaid, insurance, sliding fee scale available. Provider of Women's Health Connection, age 40 and over qualify. Must have photo identification and proof of residency/dependence. Chiropractic is available. Medicaid/Medicare okay; no charge if eligible. Can write some prescriptions. Provider for Women's Health Connection: Free breast and cervical cancer screening for uninsured women (age 40 pap w/breast exam have to pay for mammogram) 50+both free; low income. Walk-ins okay, but appointments are preferred.

**H.A.W.C. Outreach Clinic/Community Assistance Center**..... 324-2599  
 335 Record St., Suite 254; Reno 89512.....Outreach Fax 324-0724  
 Office Hours: Monday – Friday, 6:30AM – 4:30PM, Closed 11:30 am to 12:30 pm.  
 Basic medical clinic; hospital follow-ups; counselor on staff until 11 am. Must be homeless (including living in a weekly motel, shelter, or with friends) to qualify. Website: [www.hawcinc.org](http://www.hawcinc.org)

**Health Care Assistance/WCDSS, Adult Services** .....328-2700  
 1001 East 9<sup>th</sup> St, Building C, Room 135-C, Reno 89512..... Fax: 328-3649  
 Mailing Address: P.O. Box 11130, Reno 89520 Division  
 Director: Ken Retterath  
 Hours: Monday – Friday, 7:00AM – 4:00PM  
 Assistance with hospital bills & burials; nursing home & group care; limited nursing & homemaker services for homebound; Contracted services for outpatient clinics. Website: [www.washoecounty.us/socsvr](http://www.washoecounty.us/socsvr)

**HIV Outreach Testing Washoe County Health Department**..... 328-6161  
1001 East 9<sup>th</sup> Street, Bldg. B; Reno 89512  
Office Hours: Monday - Friday, 8:00AM-5:00PM  
Phone Hours: Monday, Tuesday, Thursday, Friday from 8:00AM-9:00AM & 4:00PM-5:00PM  
Various locations & times for HIV/ STD testing based on a sliding fee scale, some free opportunities for testing may be available. Call to schedule an appointment.

**Hospice of Northern Nevada (St. Mary's)** ..... 770-3081  
429 Elm Street, First Floor, Reno 89509..... Fax: 770-6904  
Office Hours: Monday-Friday, 7:30AM-5:15PM; On-call nurses available 24/7  
Terminally ill with prognosis of 6 months or less. All ages. Support for family and patients, provides nurses and volunteers to help in the home. Website: [www.saintmarysreno.com](http://www.saintmarysreno.com)

**Indian Health Services (Reno Sparks Tribal Health Center)**..... 329-5162  
1715 Kuenzli St., Reno 89502 .....Fax: 334-4356  
Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00AM-5:00PM; Thursday, 9:00AM-5:00PM  
Tribal Clinic Director: Babak Nayeri  
Medical, dental, vision; proof of enrollment in (or descendent of) federally registered tribe required; no charge for in-clinic services if patient has no alternatives and if supplies are covered by Indian Health Services; Provider for Women's Health Connection; Money orders only, no cash or checks.  
Website: [www.rsic.org](http://www.rsic.org)

**Life Skills Outpatient (Renown)** .....  
Outpatient Adult Therapy and Psychology.....982-5318  
850 Mill Street, Suite 301; Reno 89502..... Fax: 982-5240  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Family Mental Health Center..... 982-2862  
225 Kirman; Reno 89502.....Fax: 982-5765  
Office Hours: Monday- Thursday; 7:00AM-6:00PM Friday, 8:00AM-2:00PM  
Therapists and psychologists at 850 Mill Street, Suites 3013 and 200

**Nevada AIDS & STD Hot Line** .....  
STD/HIV.....1-800-227-8922  
AIDS.....1-800-342-2437  
AIDS TTY.....1-800-243-7889  
Office Hours: Daily, 5:00AM-8:00PM  
STD, HIV, and AIDS specialists; information & referrals  
Website: [www.ashastd.org](http://www.ashastd.org)

**Nevada Check Up (NV State Welfare program)** .....1-877-543-7669  
Provides information regarding eligibility, renewal, denial/disenrollment, applications, states of applications and premium payments for comprehensive healthcare for children birth-18 who are not covered by insurance or Medicaid. Apply through NVHealthLink.com

**Nevada Client Assistance Program (CAP)**..... 702-486-6688  
555 East Washington St., Las Vegas 89001 ..... Fax: 702-486-6691  
Assistance/advocacy for vocational rehabilitation; blind services; independent living; free service

**Nevada Diabetes Association** ..... 856-3839  
18 Stewart St., Reno 89501 ..... Fax: 348-7591  
Office Hours: Monday-Friday, 9:00AM-5:00PM.....800-379-3839  
\*Please call first to make an appointment. Camps for diabetic children and their families; information referral service, people in crisis additional medication, NV diabetes resource directory, continuing education programs for health care professionals, chronic diseases self- management programs and a series of community outreach programs for general health.  
Website: [www.diabetesnv.org](http://www.diabetesnv.org)

**Nevada Early Intervention (State of Nevada)** ..... 688-1341  
2667 Enterprise Rd., Reno 89512..... Fax: 688-2984  
Office Hours: Monday-Friday, 8:00AM-5:00PM  
Developmental services for age's birth to 3 years of age. No charge to families for services. Call first for eligibility.

**Northern Nevada Dental Health Program** .....870-4309  
680 South Rock Blvd, Reno, NV 89502.....Fax: 870-4609  
Office Hours: Monday- Friday, 8:00AM-5:00PM  
No private insurance, but Medicaid or NV Check-up Ok. Sliding Fees for those who qualify. Health First accepted.  
Dental Program for children only.

**Nevada State Welfare**.....684-7200  
4095 S. Virginia Street, Reno, NV 89502..... Fax: 448-5094  
Office Hours: Monday-Friday, 8:00AM-5:00PM, lobby open at 7:45AM  
Income and resource limits to help supplement purchase of food

**Nevada Tobacco User's Helpline/UNR School of Medicine (LAS VEGAS)**.....1-888-86-NO-NIC  
..... Fax: 702-877-2108  
Telephone counseling only. Help with stop smoking medications, self-help material, weekly education classes, and support group access; \$15 co-pay for medications/month.

**Northern Nevada H.O.P.E.S.**.....348-2895  
467 Ralston St., Reno 89503 (Administrator)  
580 W. 5<sup>th</sup> Street, Suite 12C, Reno (Clinic)  
HIV testing in suite #9 & HIV care and clinical services provided in suite 12C; All Ryan White programs accepted, i.e. ADAP, HIVP, HIPPA, Housing, prescription assistance; support groups, insurance, Medicaid, Medicare, sliding fee scale available. For HIV Positive Patients only.

**Northern Nevada Medical Center** .....331-7000  
Hospital; ER .....356-4040  
2375 East Prater Way, Sparks 89434  
Accepts Medicaid

**Pediatric Urgent Care After Hours**.....322-1899  
75 Pringle Way, Suite 301, Reno 89502  
Hours: Monday-Friday, 4:30PM-7:30PM; 9:00AM-2:00PM Weekends and Holidays.  
Website: [www.nnpeds.com](http://www.nnpeds.com)

**Planned Parenthood of Northern Nevada** .....688-5555  
455 W. 5th St., Reno 89503.....  
Office Hours: Monday, Wednesday, Thursday, Friday, 9:00AM-5:30PM & Tuesday, 9:00AM-7:00PM  
Provides a range of reproductive and general health services including birth control, abortion, prenatal care, pregnancy testing, STD screening and treatment, sterilization, pediatrics and adult primary health care. Drop in time available

**Pregnancy Center** .....982-5762  
975 Ryland St. # 105, Reno 89502 .....Fax 982-5641  
Office Hours: Monday- Friday: 8:00AM-5:00PM; Pregnancy Testing: Monday-Friday 8:00AM-11:00AM & 1:00PM-4:00PM.  
\$5 pregnancy testing prenatal care; Medicaid, insurance; sliding fee scale- applicable depending on client.

**Reno Cancer Foundation** .....329-1970  
1155 Mill Street Reno 89502  
Office Hours: Monday-Friday, 9:00AM-5:00PM  
Provides assistance to cancer patients including financial assistance with prescriptions, insurance premiums, transportation, and lodging.

**Renown Regional Medical Center Hospital/ER (previously Washoe Medical Ctr.)** .....982-4100  
1155 Mill Street, Reno 89502

**Senior Care Plus (Hometown Health)** .....982-3112  
830 Harvard Way, Reno 89502 .....Hearing impaired: 982-3240  
Medicare HMO insurance; must be eligible A & B; Washoe county resident; offers medical, prescription-drug (Part D) vision, and dental benefits all in one plan.  
Website: [www.hometownhealth.com](http://www.hometownhealth.com)

**Senior Dimensions (United Health Care)** ..... 824-9702  
5370 Kietzkie Lane Suite 100, Reno 89511  
Medicare Advantage plan offered by Health Plan of Nevada. Anyone with Medicare parts A&B may apply. Members must continue to pay Medicare premiums and use plan providers for routine care. Prescription coverage is subject to limitations.

**Senior RX (State of NV Aging and Disability Division)** ..... 1-866-303-6323  
Reno/Sparks area.....687-4210, Dial Option 7  
Office Hours: Monday-Friday, 8:00AM-5:00PM.  
Insurance coverage for prescription drugs for seniors 62 and over, must be Nevada resident at least 1 year.

**Community Health Center –Nell J. Redfield Neighborhood Health Clinic** ..... 870-4333  
3915 Neil Road, Reno 89502..... Fax: 870-4633  
Office Hours: By Appointment Only, Monday-Friday, 8:00AM-11:35AM & 1:00PM-4:00PM  
Open to anyone in Washoe County who qualifies and is in need of primary health services. People who have experienced difficulty obtaining health care because of economic, cultural, or language barriers are welcome. Provides comprehensive primary and preventive health care and health education to children and adults.

**St. Mary’s Regional Medical Center**..... 770-3000  
235 W. 6th St., Reno, Hospital; ER.

**Community Health Center -Sun Valley Clinic (Adult and Children)** ..... 870-4334  
5295 Sun Valley Blvd. Suite #5, Sparks 89433 Office Hours: Monday-Friday, 7 am to 4 pm  
Open to anyone in Washoe County who qualifies and is in need of primary health services. People who have experienced difficulty obtaining health care because of economic, cultural, or language barriers are welcome. Provides comprehensive primary and preventive health care and health education to children and adults.

**TB Prevention and Control Program (Health Department)**..... 785-4785  
10 Kirman Ave, Reno 89502 .....Fax: 785-4790  
Office Hours: Monday, Tuesday, Thursday, Friday, 1:00PM-5:00PM Skin testing and TB treatment and prevention, control program for homeless, contact, and source case investigation. They do accept people with active TB and follow up on active TB.

**Truckee Meadows Community College Dental Clinic**..... 673-8247  
7000 Dandini Blvd., Reno 89512 Red Mountain BLDG, Room 415A  
Cleanings and x-rays, payment due at time of service.  
Website: [www.tmcc.edu/dental-hygiene](http://www.tmcc.edu/dental-hygiene)

**UNR Family Medical Clinic (Student-run Outreach Clinic)** ..... 682-8646  
Mailing Address: Brigham Bldg./ Mail stop #316, Reno 89557 ..... Fax: 784-8075  
Office Hours: Monday-Friday, 8:30AM-12:00PM & 1:30PM-4:30PM  
Website: [studentoutreachclinic.org](http://studentoutreachclinic.org)

**Veterans Administration Medical Center** ..... 786-7200  
1000 Locust St., Reno 89502 ..... Fax: 328-1464  
Substance abuse & mental health treatment, assistance with residential issues, eligibility, enrollment and Access to medical care. Website: [www.va.gov](http://www.va.gov)

**Washoe County Department of Social Services, Adult Services Division** ..... 328-2700  
1001 East 9<sup>th</sup> St., Building C Room 135, Reno  
Mailing Address: P.O. Box 11130, Reno 89520 ..... Assistance  
with hospital bills & burials; nursing home & group care placement, limited homebound nursing & homemaker service; must qualify. Contracted services for outpatient clinics, group care facilities, & nursing homes for medically indigent.  
Website: [www.washoecounty.us/socsvr](http://www.washoecounty.us/socsvr)

**Washoe County Clinic (Health Care Center)**..... 982-6400  
21 Locust, Reno 89502 ..... (clinic) Fax: 982-5288  
Office Hours: Monday through Friday 7:15AM-5:00PM; Walk-ins for established patients for urgency 9:00AM-11:00AM and 1:00PM-3:00PM  
Must meet eligibility requirements. MUST pre-register w/ Washoe County Adult Services.

**Washoe County Health Department** ..... 328-2400  
**Health Clinic** .....328-2441  
..... Fax: 328-3751  
1001 E. 9th St., Bldg. B, Reno 89520..... Fax: 328-3750  
..... Immunizations: 328-3724

Communicable disease investigation and prevention; immunizations including children; home health services; HIV screening & counseling; family planning; hepatitis B prevention; sexually transmitted disease diagnosis, education and treatment; child abuse and neglect prevention; tobacco

**Washoe Medical Society** ..... 825-0278  
3660 Baker Lane, Suite #202, Reno 89509 ..... Fax: 825-0785  
Physician referral service

## **PREGNANCY/FAMILY PLANNING**

**Casa De Vida** .....329-1070  
1290 Mill St., Reno 89502 ..... Fax: 329-9703

Housing for young, pregnant women, community clothes closet (Tues., Wed., Thurs., from 10AM to 3PM), emergency diapers, formula, children's' clothing. Walk-ins only (Once every 3 months); Valid picture I.D.

Also MUST have child's birth certificate and/or proof of pregnancy.

**Community Health Services WIC**.....870-4343

680 South Rock Blvd, Reno, NV 89502

Food supplements for pregnant women, infants and children under 5 years, supplements for breastfeeding mothers with infants under 1 years old.

**Crisis Pregnancy Center** ..... 826-5144

Hotline .....826-1999

Hotline..... 1-800-395-4357

853 Haskell Street, Reno 89509..... Fax: 826-5765

Mothers must qualify, counselors determine entrance into program. Free pregnancy testing for women; counseling; referrals; must be a part of "Earn while you learn "program, in order to receive clothes/diapers.

**Inter-Tribal Council of Nevada (ITCN) WIC**.....355-0060

680 Greenbrae Dr. Suite 222 Sparks 89431 ..... Fax: 355-0648 Call for Appointment Monday-Friday 9:00-5:00 itcnwicprogram.org

Food supplements for pregnant women, infants and children less than 5 years, supplements for breastfeeding mothers with infants under 1 year; nutritional course; application available online.

Tribal Council but will serve anyone. Will give info on documents needed when calling for appointment.

## **Planned Parenthood of Northern Nevada**

455 W. 5th St., Reno 89503..... 688-5555

Office Hours: Monday-Wednesday 9:00AM-5:00PM, Thursday 9:00AM-6:00PM, Friday 9:00AM-3:00PM

Provides a range of reproductive and general health services including birth control, abortion, prenatal care, pregnancy testing, STD screening and treatment, sterilization, pediatrics and adult primary health care. Drop in time available

**Pregnancy Center** .....982-5640

975 Ryland St. # 105, Reno 89502 ..... Fax: 982-5641

Office Hours: Monday- Friday: 7:30AM-5:00PM; Pregnancy Testing: Monday-Friday 8:00AM-11:00AM & 1:00PM-4:00PM.

\$5 pregnancy testing prenatal care; Medicaid, insurance; sliding fee scale- applicable depending on client.

**Teen Health Mall/Clinic** ..... 328-2470

1001 E. 9th St., Bldg. B, Reno 89512 (Located at Washoe County Health Department).....Fax: 325-8029

Program supervisor: Stacy Hardie.....328-6144

Clinic services: Monday, Tuesday, Thursday, Friday from 7:30AM – 5:00PM; Hours vary by date on Wednesdays (testing every 1st, 3rd, and 5th of every month).

Phone Hours: Monday-Friday from 9:00AM – 12:00PM and 1:00PM – 4:00PM

Low cost STD and HIV/AIDS testing and family planning for teenagers age 12 – 21. Birth control, pap. Counseling services. Appt. required; limited assistance to walk-ins.

Website: [www.co.washoe.nv.us/health/cchs/thm.html](http://www.co.washoe.nv.us/health/cchs/thm.html)



**Washoe County Health Department** ..... 328-2400  
**Health Clinic** .....328-2441  
1001 E. 9th St., Bldg. B, Reno 89520.....Fax: 328-3750  
..... Immunizations: 328-3724

Communicable disease investigation and prevention; immunizations including children; home health services; HIV screening & counseling; family planning; children's clinic; hepatitis B prevention; sexually transmitted disease diagnosis, education and treatment; child abuse and neglect prevention; tobacco prevention; Immunization Program: Mon. Wed. & Fri. 8 am to 12 pm and 1 pm- 4:30 pm. To schedule an app. Call up to a week in advance. Tues. Thrs. & Fri. 8am to 12 pm and 1 pm to 4:30 pm.

Website: [www.washoecounty.us/health](http://www.washoecounty.us/health)

**Washoe County Health Department- WIC** ..... 328-2299  
1001 E. 9th St., Bldg. B, Reno 89512 ..... Fax: 328-2501

Office Hours: Monday-Friday, 8:00AM-12:00PM & 1:00PM-5:00PM

Food supplements for pregnant women, infants and children under 5 years, supplements for breastfeeding mothers with infants under 1 year; nutritional course

Website: [www.washoecounty.us/health](http://www.washoecounty.us/health)

### **WCSD Innovations High School**

Washoe County School District.....333-5150

777 W. 2nd St., Reno 89503.....High School Fax: 333-5122

The Early Head Start program (formerly Cyesis), for pregnant teenage girls and new mothers, offers support

## **RUNAWAY SERVICES**

**Juvenile Services** ..... 856-4600

2395 E. Prater Way, Reno 89434 ..... Fax: 856-4607

After hours..... 856-4604

Program Manager: Christine Eckles

Business hours Monday- Friday, 8:00AM-5:00PM

Voluntary services on a non-residential basis. Early intervention for runaways/incorrigible (ages 8-17). Programs offered on site/referrals to community programs, credit recovery. Bi-Lingual Case Manager is available

**Child Quest International** ..... (email only) [info@childquest.org](mailto:info@childquest.org)

Missing Children organization non-profit.....

Works with parental and non-custodial abductions', assist with family reunification, education of "Our Kids are Safe Kids" child safety program, runaways, stranger abductions, and parental abductions. "Any Kid who is missing we will help find.

Website: [www.childquest.org](http://www.childquest.org)

**National Runaway Safeline**..... Crisis Hotline: 1-800-786-2929

..... Business Main Office: 1-773-880-9860

.....Fax : 1-773-929-5150

Works at keeping America's runaway, homeless and at-risk youth safe and off the streets.

Website: [www.1800runaway.org](http://www.1800runaway.org)

**Polly Klaas Foundation** ..... 1-800-587-4357

.....Fax: 1-707-769-4019

24/7 Child finding agency hotline.

Website: [www.pollyklaas.org](http://www.pollyklaas.org)

## **SELF-HELP/SUPPORT GROUPS**

**Alanon/Alateen**.....(24 hour hotline) 348-7103

Support group for children of alcoholics. Meetings held at various times, no charge

Website: [www.nevadaal-non.org](http://www.nevadaal-non.org)

**Alcoholics Anonymous** ..... 355-1151

436 S. Rock Blvd., Sparks 89431..... Fax: 355-1560

Office Hours: Monday-Friday, 9:00AM-5:00PM; 24 hours answering services after hours.

Provides location and information on open and closed meetings, no charge. Provide 12 step programs.

Website: [www.nnig.org/reno](http://www.nnig.org/reno)

**Committee to Aid Abused Women (CAAW)** ..... 329-4150

1735 Vassar Street, Reno 89502 ..... Fax: 785-7550

Office Hours: 8:00AM-5:00PM Monday-Friday, closed every 3<sup>rd</sup> Wednesday from 2:30-4:00.

Shelter, transitional housing, diapers, TPO assistance, food, clothing, and community referrals.

**Crisis Call Center & Survivors of Incest/Sexual Abuse/Rape/Suicide**..... 784-8090  
Mailing Address: P.O. Box 8016, Reno 89507.....1-800-992-5757  
Director: Cathy Berkley .....Fax: 784-8083  
Office Hours: 8:00AM-5:00PM Monday-Friday .....784-8085  
After-hours child & elder abuse reporting; grief counseling referrals; sexual assault support groups and suicide support  
Text: ANSWER.....839863  
Website: [www.crisiscallcenter.org](http://www.crisiscallcenter.org)

**Gamblers Anonymous (Hotline)** ..... 356-8070  
Call for meeting and appointments. Open and Closed meetings.

**NAMI – National Alliance on Mental Illness**.....800-950-6264  
Call Hours: 7:00AM-3:00PM  
Website: [www.nami.org](http://www.nami.org)

**Nevada Early Intervention (State of Nevada)** ..... 688-1341  
2667 Enterprise Rd., Reno 89512..... Fax: 688-2984  
Developmental services for age's birth to 3 years of age.  
Website: [www.health.nv.gov/BEIS.htm](http://www.health.nv.gov/BEIS.htm)

**Northern Nevada Alliance for the Mentally Ill** ..... 322-1346  
Office Hours: Mondays, 10:00AM-5:00PM  
All disorders; consumer group, family group, educational group. Advocacy and support for the mentally ill and their families.

**Overeaters Anonymous** .....747-7380  
Provides meeting dates and times as well as contact information for each support group.  
Website: [www.oa.org](http://www.oa.org)

## **TEEN SERVICES**

**Alanon/Alateen**.....348-7103  
Meetings take place at various times, no charge

**CAT Team-Regional Gang Unit**.....334-3852  
PO Box 1900 Reno 89505.....Fax: 334-1211  
455 E. 2<sup>nd</sup> Street Reno, Nevada 89502  
Enforcement; takes referrals from administration or counselors at schools.

**Juvenile Services** ..... 856-4600  
2395 E. Prater Way, Reno 89434 ..... Fax: 856-4607  
After hours..... 856-4604  
Program Manager: Christine Eckles  
Business hours Monday- Friday, 8:00AM-5:00PM  
Voluntary services on a non-residential basis. Early intervention for runaways/incorrigible (ages 8-17). Programs offered on site/referrals to community programs, credit recovery. Bi-Lingual Case Manager is available

**Crisis Call Center & Survivors of Incest/Sexual Abuse/Rape/Suicide**..... 784-8090  
Text: ANSWER.....839863  
Mailing Address: P.O. Box 8016, Reno 89507.....1-800-992-5757  
Director: Cathy Berkley .....Fax: 784-8083  
Office Hours: 8:00AM-5:00PM, Monday-Friday .....784-8085  
After-hours child & elder abuse reporting; grief counseling referrals; sexual assault support groups and suicide support Website: [www.crisiscallcenter.org](http://www.crisiscallcenter.org)

**Crisis Pregnancy Center** ..... 826-5144  
.....826-1999  
Hotline..... 1-800-395-4357  
853 Haskell Street, Reno 89509..... Fax: 826-5765  
Mothers must qualify, counselors determine entrance into program. Free pregnancy testing for women; counseling;referrals; Must be a part of "Earn while you learn" program, in order to receive clothes/diapers.

**Jan Evans Juvenile Justice Center (formerly Wittenberg Hall)**.....325-7800  
Washoe County probation Services.....325-7801  
650 Ferrari Mcloud Blvd. Reno 89512  
Mailing Address: P.O. Box 11130, Reno 89520  
Juvenile offenders 8-18 years of age; early intervention, probation, detention, administration, troubled teen summer

boot camp, ESL for teens, Programs for at risk kids.

**Narcotics Anonymous Hotline**.....322-4811

Meetings at various times, no charge

Website: [www.sierrasadena.org](http://www.sierrasadena.org)

**Planned Parenthood of Northern Nevada**

455 W. 5th St., Reno 89503..... 688-5555

Office Hours: Monday 9:00am-7:00pm, Tuesday-Friday 9:00am-5:00pm.

Provides a range of reproductive and general health services including birth control, abortion, prenatal care, pregnancy testing, STD screening and treatment, sterilization, pediatrics and adult primary health care. Drop in time available

[www.plannedparenthood.org](http://www.plannedparenthood.org)

**Reno Tahoe Youth Network**.....333-5499

1885 S. Arlington Avenue, Suite 103, Reno, NV 89509.....Fax: 333-5487

Website: [www.renoyouthnetwork.com](http://www.renoyouthnetwork.com)

**Sexual Assault 24-hour Crisis Line**.....1(800) 871-7741

Statewide resource directory; sexual assault & suicide prevention, rape crisis center, after-hours child and elder abuse reporting, survivors support groups

**Sierra Nevada Job Corps Center**.....789-1000

14175 Mt. Charleston St., Reno 89506.....Fax: 789-1098

Vocational training to youth ages 16-24 years; Job training: GED; residence halls; free clinic; medical/dental/vision; no hospitalizations; low income.

**Teen Health Mall/Clinic** ..... 328-2470

1001 E. 9th St., Bldg. B, Reno 89512 (Located at Washoe County Health Department).....Fax: 325-8029

Program supervisor: Stacy Hardie.....328-6144

Clinic services: Monday, Tuesday, Thursday, Friday from 7:30AM – 5:00PM; Hours vary by date on Wednesdays.

Phone Hours: Monday, Tuesday, Thursday, Friday from 9:00AM – 12:00PM and 1:00PM – 4:00PM; Hours vary by date on Wednesdays.

Low cost STD and HIV/AIDS testing and family planning for teenagers age 12 – 19. Counseling services. Appt. required; limited assistance to walk-ins.

Website: [www.co.washoe.nv.us/health/cchs/thm.html](http://www.co.washoe.nv.us/health/cchs/thm.html)

**West Hills Hospital**.....323-0478

1240 E. 9th St., Reno 89512..... Fax: 789-4203

Assessment & referral, adolescents, pediatrics, adults; drug treatment; dual diagnosis tracks; in-patient/outpatient services; detox unit; Medicaid, Medicare, insurance; free referrals.

**Youth Parole** ..... 688-1421

560 Mill St., Suite #250, Reno 89502..... Fax: 688-2662

Juvenile probation:.....325-7801

Website [www.dcf.state.nv.us/DCFS\\_JJS\\_YouthParole](http://www.dcf.state.nv.us/DCFS_JJS_YouthParole)