MAP: Remote Testing
Technology Help Guide

▶ **Make Sure a Compatible Browser is Being Used**

*All browsers work with MAP testing except for **Internet Explorer**.*

▶ **How to Fix Screen Resolution Issues**

General Guidance: Confirm that your Display settings are set to 1024x768 or higher and that your Scaling/Zoom is set at 100%.

Make sure your browser is closed before completing the steps outlined below.

Windows 10
1. Right click on the desktop and select **Display Settings**.
2. Make sure the "Change the size of text, apps..." is set to 100%.
3. Make sure the "Display resolution" is set to 1024x768 or higher.
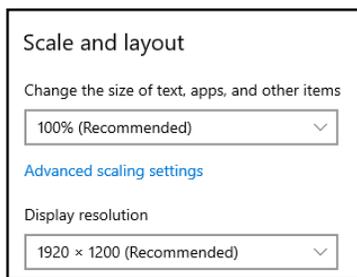
[Guidance Video](#)

Mac
1. Click the Apple menu.
2. Click **System Preferences.**
3. Click **Displays**.
4. Click the Scaled option.
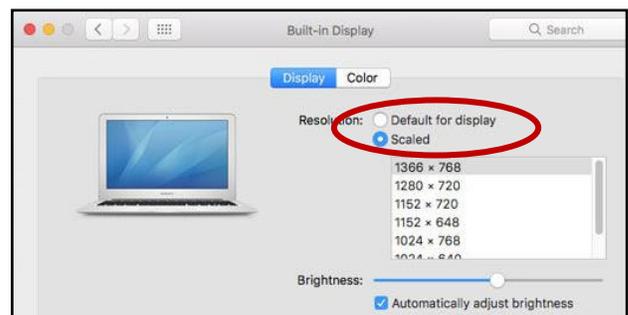
iPad (using Safari)
1. Go to **Settings**.
2. Select Safari.
3. Toggle off: Request Desktop Website.
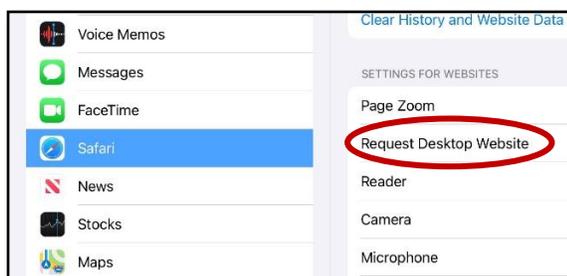
Chromebook
1. Navigate to the MAP testing site.
2. Press Ctrl + Shift + 0.
3. Close and reopen Chrome.

[Guidance Video](#)

For more detail and guided assistance, click this [link](#).