

## WCSD Volunteer Services

494 Poplar St.  
Reno, NV 89512



WCSD Volunteer Services requests your help. Please complete the following Volunteer Satisfaction Survey based on your experience at Volunteer Services. Thank you for your time.

Volunteer Name:

Location of Service:

Volunteer Services

Supervisor:

Date:

### 1. *Did you like your volunteer experience?*

Less than expected       As expected       More than expected

1a. Was your volunteer service what you expected?

Less than expected       As expected       More than expected

1b. Did the tasks assigned/asked of you match the tasks that you actually performed?

Less than expected       As expected       More than expected

1c. Were Volunteer Services' expectations of your service communicated to you in a manner that was easy for you to understand?

Less than expected       As expected       More than expected

1d. Did you feel properly trained for tasks that you were asked to perform?

Less than expected       As expected       More than expected

### 2. *Were your working conditions satisfactory?*

Less than expected       As expected       More than expected

2a. Was the physical environment that you volunteered in comfortable and accessible?

- Less than expected       As expected       More than expected

2b. Was the staff friendly and approachable?

- Less than expected       As expected       More than expected

2c. Was the type and level of communication between you and the Volunteer Services staff acceptable?

- Less than expected       As expected       More than expected

2d. Did Volunteer Services staff listen, learn, and then execute solutions to overcome any challenges you might have encountered during your service?

- Less than expected       As expected       More than expected

**3. *Would you recommend volunteering at WCSD Volunteer Services to friends, family, or colleagues?***

- Yes       No

**4. *Comments / Testimonial:***

Please check this box if you are willing to act as a reference for our organization in the future.

Please return your completed survey to Dex Thomas at [volserv@washoeschools.net](mailto:volserv@washoeschools.net) or to the Volunteer Services Office.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!