

## Houghton Mifflin Harcourt Partners with Follett School Solutions.

Dear Valued Customer,

Houghton Mifflin Harcourt (HMH) and Follett School Solutions (FSS) continue our strategic partnership in which FSS is the exclusive distributor of select HMH consumable workbooks into educational institutions. HMH and FSS are dedicated to providing best in class customer service through this partnership and we believe that the combined resources of our organizations will greatly enhance the customer experience for our valued clients.

### Please contact Follett School Solutions to order your consumable products:

**By Phone:** 888.511.5114 Monday-Friday 7:00 am to 6:00 pm CST. Press '4' for Customer Service, then '5' for HMH Support.

**By Fax:** 800-852-5458 Fax your complete purchase order to our Order Entry Department.

**By Mail:** Follett School Solutions, Inc.  
1340 Ridgeview Drive  
McHenry, IL 60050

**By Email:** [HMH@follett.com](mailto:HMH@follett.com) Send your inquiries/orders to our sales and customer service team.

**Online:** <http://www.fes.follett.com/hmh.cfm>

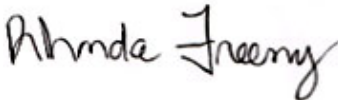
Any questions about these HMH products or the HMH/FSS partnership may be directed to FSS Customer Service or your local HMH Account Executive.

**As a reminder, all orders must be submitted to Follett. If you have already submitted your order to HMH, HMH will process and invoice your purchase order, but will be filled by Follett and delivered from the Follett Warehouses.**

HMH will continue to develop and provide dynamic, industry-leading educational content that inspires passionate, curious learners. Both HMH and FSS understand the importance of high quality educational resources and services, and we thank you for trusting us to deliver them.

As always, we appreciate your business and look forward to continuing as your partner in promoting lifelong learning.

Sincerely,



**Rhonda Freeny**  
Director of Customer Service  
Houghton Mifflin Harcourt



**David Schroeter**  
Senior Vice President Sales  
Follett School Solutions