



North Star Online School Frequently Asked Questions

Below are some of the questions we are asked most often about receiving an online education at North Star. Due to an expected high volume of inquires, we ask that you first check our website for answers to your questions. If you do not find what you are looking for, please call the office at 775-353-6900. The website address is: <https://www.washoeschools.net/northstar>.

General:

What does it take to be a successful online student?

Typically, successful students are self-motivated, organized, and have reading skills at grade level. The ability to self-advocate and a commitment to engage with required supports, when needed, are also important traits.

Is North Star really tuition-free?

North Star is a public school in the Washoe County School District and full-time students attend school tuition-free. The curriculum is free, along with online textbooks and required materials that are sent from the curriculum vendor. North Star is unable to provide hard copy textbooks. If you need support with technology, please call North Star for assistance @ 775-353-6900, as we have a set of lap-tops available for annual checkout to families in need of one.

What is the difference between North Star Online School and other distance learning programs?

North Star Online School is a self-paced (asynchronous) program that includes weekly support opportunities from certified WCSO teachers. At North Star Online School, students will work independently daily (with parent/guardian support) and take part in a live lesson once per week in their core classes, join a workshop, and weekly check-ins with their advisory teacher.

When and how do students access their classes?

The schedule flexibility is one of the main benefits of getting an online education. Students can log into their classes when it works best for them, whether that be early in the day, late at night, after practice, before, or whenever it fits in their schedule. Students access their classes by using their individual login on the site that houses our curriculum. They can access their classes from anywhere as long as they have a computer and highspeed internet.

How many hours a day does a typical online student spend on their schoolwork?

The amount of time a student spends working on their schoolwork each day is ultimately determined by the learning style and speed of the student, but as a general guideline online student should expect to spend 4 to 6 hours per day on their schooling. Family members supporting the student are expected to spend between 2 and 6 hours daily working alongside the students on their daily instructions.

How do I get help from my teacher when I need it?

Students can reach their teacher by webmail, phone, or email to schedule a support session, or ask questions.

Enrollment:

How do I submit my pre-registration?

Registration for North Star is completed through a link on our website that will be posted and available from Monday, April 3rd through Friday, May 26th. Please do not submit more than once.

How will I know my enrollment has been received?

You will receive an email from North Star once your enrollment has been processed. Please allow 3-5 days from the date of submission before contacting the school for verification.

Do I need to notify my current school that I am leaving for 23-24 school year?

Yes, you will need to notify your current school that you will be attending North Star Online School for the 23-24 school year.

Why do I have to complete Infinite Campus WCSD online registration?

North Star is a WCSD school and we do all our record keeping and registration in Infinite Campus. Online Registration is a requirement of WCSD and ensures that we have the most current information for your student.

What if I don't have my Infinite Campus log-in to do Online Registration?

Please contact your students' current school to reset your password or to help you set up an account. There are also full instructions at <https://www.washoeschools.net/Page/10776> . **It is very important you do not set up a second account.**

What can I expect after submitting my pre-registration?

Once you submit your pre-registration, your student will be processed and enrolled at North Star. The process to enroll a student takes many steps and includes ordering a household account from our vendor. You will receive an email from North Star giving you instructions for next steps.

What if I changed my mind after submitting my pre-registration?

It is vital you notify the registrar, in writing, immediately and no later than July 15, 2023 at sstrange@washoeschools.net that you want to drop your enrollment at North Star and specify what school you plan to attend. You must enroll at the specified school immediately.

[Concurrent Enrollment, Social Interaction and Sports:](#)

How do North Star students get social interaction and participate in sports and activities at zone schools?

North Star students are eligible to participate in sports at their zoned school, however, students will need their own transportation as this is not provided by North Star. North Star has a variety of school sponsored clubs to participate in, advised by North Star teachers. Students have other opportunities to interact with peers during live lessons (where the students and teachers learn together in an online classroom) and required weekly advisory check-ins (also virtual). Students may visit campus, work in our labs, join in for fieldtrips, and other class opportunities.

Am I able to take classes at my zone school?

Yes, concurrent enrollment is a decision of the zone school and must be coordinated with North Star counselors. Students can take up to two courses at their zoned school that are not also offered at North Star.

[Miscellaneous Questions:](#)

Do colleges and universities accept credits from an online school?

All colleges and universities will accept online credits from accredited institutions. North Star Online School is fully accredited with rigorous courses supported by licensed WCSD teachers.

When are students required to go to campus?

All high school final exams, as well as all state and district standardized testing, will take place on the North Star campus for proctoring by a licensed individual. Additionally, struggling students may be required to come on to campus for additional support sessions.

What school calendar does North Star follow?

North Star follows the Washoe County School District balanced calendar.

What if I move out of Washoe County School District before the semester ends?

You will need to enroll in your new district and notify North Star immediately

Can I start my classes over summer when I get my log in?

Classes will start on the official first day of school for Washoe County School District. Classes will not be open before then.

Can I come do my schoolwork on campus?

Students can not be dropped of at north Star without an appointment. Students are welcome to make appointments to visit campus to see their teachers, counselor, success coach, etc.